

# **HAFTUNGSAUSSCHLUSS / DISCLAIMER**

Name Vorname/First name Adresse/Address E-Mail Telefon/Mobile/Phone/ Testbikemodell/Größe Model and size of testbike Option "Fahrrad Komplettschutz" Option "Helm"	☐ Euro 8,/Tag ☐ Euro 5,/Tag
Als Sicherheit hinterlegt Deposited as security	Personalausweis / ID card Führerschein / Driving license
Der/die Unterzeichnende erklärt, dass er/sie das oben genannte Bike ausschließlich auf eigene Gefahr benutzt. Der/die Unterzeichnende verzichtet, soweit gesetzlich zulässig, gegenüber der Fa. eBIKE-BOX GmbH und deren Kooperationsbartner auf sämtliche Haftungsansprüche aufgrund Personen- und/oder Sachschäden, Verlusten, entgangenem Gewinn, Forderungen, Kosten und Aufwendungen etc., welche der/die Unterzeichnende während oder im Zusammenhang mit der Nutzung des Bikes erleidet oder übernehmen muss. Es gelten die ABG der eBIKE-BOX HF GmbH.  Mit dem Ausleihen des Bikes bestätigt der/die Unterzeichnende, Infos über Produkte, Sonderangebote, Events und Gewinnspiele der eBIKE-BOX GmbH zu erhalten (jederzeit kündbar).  Diese Erklärung und sämtliche Streitigkeiten, welche aus ihr bzw. aus der Nutzung des Testbikes durch den/die Unterzeichnende(n) resultieren oder damit im Zusammenhang stehen, unterstehen österreichischem Recht unter Ausschluss internationaler Übereinkommen und kollisionsrechtlicher Normen. Gerichtsstand ist Graz.  The Undersigned declares that he/she uses the above mentioned bike at his/her own risk. The Undersigned qaives if legally allowed against eBIKE-BOX GmbH and their Cooperation partner and ist affiliates all his/her rights of liability based upon onlysical and/or material dames, losses, loss of profit, costs and expenses etc. which he/she had to suffer while or in con-	
offers, events and competitions from eBIKE-E This declaration and all disputes arising from	confirms that he/she would like to receive information about pro-ducts, special BOX GmbH (any time callable). The ABG of eBIKE-BOX HF GmbH apply. In or in connection with it resp. the use of the test bike by the undersigned shall with the laws of Austria without application of any principle that leads to the tion. Graz shall be the exclusive venue.
Vom Kunden auszufüllen/ To be completed	by the client
Unterschrift/Signature	
Datum/Date	
Vom iBIKE-BOX Partner auszufüllen/To be c	ompleted by the iBIKE-BOX partner
Sichtkontrolle bei Rückgabe/ Visual inspection on return Datum,Uhrzeit/date,time	



#### General Terms and Conditions of eBIKE-BOX HF GmbH

#### Contact:

eBIKE-BOX HF GmbH, Neugasse 6, A - 8200 Gleisdorf, info@ibike-box.com, www.ibike-box.com

#### **Rental Service:**

All bikes are checked before each use. At regular intervals, the bikes are maintained and serviced to the technically necessary extent. This guarantees you always best serviced bikes.

#### Rental rules:

If after a rental process damage is found on the bike that does not indicate wear or fatigue of the material or a complaint case, these damages are to be paid by the customer.

The reservation becomes valid with the receipt of the reservation or for customers with the receipt of the booking confirmation. A reservation is equal to a fixed booking. Therefore, if you do not pick up your bike despite reservation, it will still be charged. Cancellation is not possible.

## Complete bike protection (optional):

Damage to the bike, which is not due to wear or fatigue of the material or a claim, is insured. Excluding negligent behavior.

#### Flexi-Cancellation:

With our Flexi-Cancellation you can cancel your booking independently until 18.00 o'clock on the evening before the start of the rental. You will find a corresponding cancellation button in the order confirmation, which is automatically sent to the e-mail address you provided after booking. You will receive a voucher code in the amount of the booking. The voucher code is valid indefinitely and can be redeemed online for all iBIKE-BOX locations.

## Bikes to youth under 16 years:

If the renter is under 16 years of age, a declaration of consent from the legal guardian(s) must be provided by signature.

#### Safety

Generally, helmets are mandatory for children and teenagers: It is of great concern to us that children and young people only receive rental bikes from us if they are wearing a helmet.

Furthermore, at some iBIKE-BOX locations, helmets are generally compulsory. For example on Mallorca. The helmet obligation is to be complied with without exception. Helmets can be rented separately at these locations.

## Breakdown:

We are not obliged to pick you up in case of a bike breakdown. Return transport costs must be paid by the customer. Nevertheless, you are welcome to contact the respective rental station, which will try to help you.

## Theft:

The rental customer is responsible for supervision during the rental period. If a bike is stolen during the rental period, the current value of the bike must be paid no later than 48 hours after the theft. Furthermore, a report must be made to the police station.

## Identification:

We ask that you have a valid photo ID ready when you pick up your bike.

## GPS system:

The e-bikes are equipped with a GPS system. This allows to determine the location/route of the e-bike at any time.

## Disclaimer:

A disclaimer must be signed by each renter before renting a bike.

## Return

The bike must be returned directly to a rental station employee in a timely manner.

If the e-bike is returned early (as a result of inclement weather or other hindrances), the rental fee will not be refunded. In case of late return of 30 minutes or more, the next rental rate will be charged (e.g. 4 hours on daily rate).

## **Privacy Policy:**

iBIKE-BOX may have your data stored by the rental company in a secured system for 12 months. The camera recordings in our rental stations are deleted after 72 hours. We thus comply with the European data protection requirements!